

If my smartphone does not support the screening app, how will I screen?

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Screenings can be performed on any compatible smartphone – the smartphone does not need to be owned by clients. This means clients can use either their adviser's phone (for initial screening) or a friend/family's phone to access the screening link.

However, it is important to note that the screening link is unique to clients, so even when using someone else's device, they need to ensure they access the screening from their unique screening link in the SMS sent to them. This might mean they need to forward their SMS with their link to another phone to complete a screening from that device.