

What if the screening doesn't work because of poor connectivity or lighting?

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During screening, the software will determine if conditions are favourable to get results and prompt the user to make necessary adjustments, e.g., move to an area with better lighting. If clients lose connectivity during the screening process, they will need to complete a new screening.

Screening is done on a smartphone using the internet, so you'll need mobile data or wi-fi access. However, the process uses minimal data.